ABOUT THE RUN

- 1. Can I run virtually?
- a. No, it is a fully on-ground event at a physical location.
- 2. Who is eligible to participate in BALD & BEAUTIFUL DAY 2025 (the "Run")?
- a. All citizens and non-citizens residing in Malaysia may participate.
- b. Minimum age requirement:
- i. 3 years old and above
- 3. BALD & BEAUTIFUL DAY 2025 a timed run?
- a. The run will not be timed
- 4. What is the flag-off time?
- a. The flag-off time will be 7.30am
- 5. I already have my own insurance plan. Do I still need to purchase Group Personal Accident Insurance with my ticket/s?
- a. Yes, this is compulsory, as declared by the Malaysian Sports Commissioner's Office.

REGISTRATION

- 1. How can I register for the Run?
- a. You can register and purchase tickets here.
- 2. How do I make payment?
- a. At the end of your ticket purchasing journey, a QR code and bank details will be provided for your payment. Please note that cash will not be accepted on the spot. If you need further assistance, feel free to ask!
- 3. How will I know if my online registration is successful?
- a. A confirmation email will be sent to your registered email address upon your successful registration.

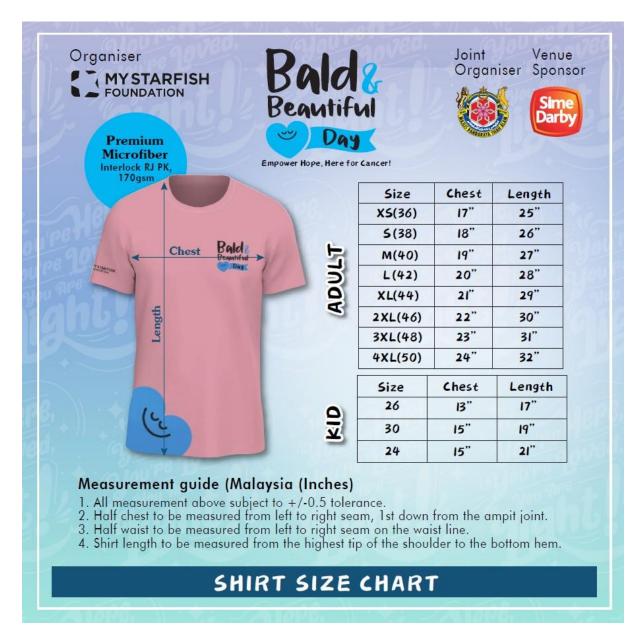
- 4. If I cannot make it for the Run, can I get a refund or withdraw/transfer/defer my participation?
- a. All tickets purchased are final (non-transferable, non-refundable, and non-deferrable).
- b. We will do our best to resolve any issues you may face. If you have any questions, please contact us at +6011-2616 6839 or email eventsmoveon1@gmail.com
- 5. Can I make changes to my personal details after confirmation of my registration?
- a. No, you cannot make any changes to your personal details.
- b. Please note that the names of participants and apparel sizes are final upon registration and cannot be changed.

RACE KIT

- 1. What merchandise will I receive?
- a. All participants BALD & BEAUTIFUL DAY 2025 will receive a race Kit upon successful registration, which consists of a bag, a t-shirt (measurements are subject to 0.5+/- inch tolerance), a numbered race bib, and a medal.
- 2. When will I receive my Race Kit?
- a. You will be required to collect your Race Kit. We will update the information via our FB and Instagram
- b. Race Kit can be collected by the registered participant or an authorised representative. The authorised representative is required to present a photocopy of the registered participant's NRIC/Passport and confirmation slip during the Collection Period.
- c. Medals will be distributed at the finishing line on the day of the Run.
- d. Strictly no collection of Race Kit on the Event day and no courier services will be provided should the registered participant or authorised representative fail to collect the Race Kit during the Collection Period.

Race Kit not collected after the Collection Period will be deemed as unwanted and the organiser may dispose/redistribute them accordingly. No further claims will be entertained.

3. What are the t-shirt sizes and measurements?



b. What can I do if I have a question that isn't answered here?

Please email your question(s) to eventsmoveon1@gmail.com and/or Whatsapp to 011-26166839 and we will endeavour to respond to you within 48 working hours.

RULES & REGULATIONS

Eligibility and Registration

- a. Runners must be registered participants of BALD & BEAUTIFUL DAY 2025 to receive a Race Kit
- b. BALD & BEAUTIFUL DAY 2025 is open to all citizens and non-citizens residing in Malaysia, aged 3 years old and above
- c. All tickets purchased are final (non-transferable, non-refundable, and non-deferrable).